

Invitation to Bid of RFQ-TUR-2024-053

Anaokulu Sınıf Kiti / Kindergarten Classroom Kit

I. Introduction and Background

Save the Children's work improves children's life and saves children's lives across 120 countries around the world, to ensure children have healthcare, food and shelter, as well as learning and child protection services when children need it most. We are committed to helping all children achieve their full potential by ensuring they grow up healthy, receive a good education, and stay safe.

At Save the Children Türkiye, we believe every child deserves a bright future. Since 2013, we have worked in Istanbul and Hatay to help children affected by the Syrian crisis, providing child protection, psychosocial support, early childhood education, and livelihood aid.

Following the devastating 2023 earthquakes, we rapidly expanded efforts to meet urgent needs in across the worst affected provinces, including Kahramanmaraş, Adıyaman and Gaziantep.

Save the Children çalışmaları ile, dünya çapında 120 ülkede çocukların hayatını iyileştiriyor ve kurtarıyor; çocukların sağlık hizmeti, yiyecek ve barınmanın yanı sıra, en çok ihtiyaç duyduğu anlarda öğrenim ve çocuk koruma hizmetlerine erişimlerini sağlıyor. Save the Children olarak sağlıklı büyümelerini, iyi bir eğitim almalarını ve güvende kalmalarını sağlayarak tüm çocukların tam potansiyellerine ulaşmalarına yardımcı olmaya kararlıyız.

Save the Children Türkiye olarak her çocuğun parlak bir geleceği hak ettiğine inanıyoruz. 2013 yılından bu yana Suriye krizinden etkilenen çocuklara destek olmak amacıyla, çocuk koruma, psikososyal destek, erken çocukluk eğitimi ve geçim kaynakları alanlarında İstanbul ve Hatay'da çalışıyoruz.

Save the Children olarak 2023 yılında yaşanan yıkıcı depremlerin ardından, depremden en çok etkilenen Kahramanmaraş, Adıyaman ve Gaziantep illerindeki acil ihtiyaçların karşılanmasına yönelik olarak çalışmalarımızı hızlıca genişlettik.

II. Teknik Özellikler / Technical Specifications

No	Ürünler ve Teknik Özellikleri - Products and Technical Specifications
1	Oyun hamuru 6 lı 672 gr (Ürün Boyutları 6,5 x 38,1 x 7,6 cm /mor, yeşil, kırmızı, mavi, sarı ve beyaz renklerde toplam 672-gram oyun hamuru 6'lı paket 6 Renk / (112x6) Orjinal ürün)
2	Fon Kartonu - 50cm x70cm (10'lu paket - karışık renkler)
3	Makas 24'lü stand (Anaokulu Makası)- Metal Bıçaksız yaylı ve korumalı, plastik gövde, küt uçlu - Kağıt kesme amaçlı
4	Sayı tablosu (1'den 100'e kadar) - Türkçe - Afiş şeklinde 35*50
5	ABAKÜS BÜYÜK BOY (*Ürün Ölçüleri ölçü: 25x15 cm plastik çerçeve-Metal aksam) /abacus
6	Balon - Farklı renkler - 100'lü paket
7	Plastik Lego kutulu 50 parça yaratıcı bloklar 2-4 yaş
8	Renkli Hulahop/10 Adet Hulahop Renkli Hula Hoop 60 Cm
9	Jut Hasır İp/100 metre (10 Adet) Jüt İp/ 1 adeti 100-gram ağırlığında ve 10 metre olmalı
10	Simli yapışkanlı eva/ Eva Simli (20*30 Cm) 10'lu Karışık Paket
11	100'lü Simli Ponpon - 2 cm
12	Renkli el işi kağıdı - 100'lü paket şeklinde

13	Süsleme amaçlı pul 12'li KUTU (Farklı renklerde 12Li Kutu)
14	Oynar Göz 15 mm. 100' Lü Paket
15	Pamuk Hidrofil Rulo Halinde 1 kg 1. Kalite (hijyen amaçlı kullanım için de uygunluk) 1 kg lik ambalajlı paket
16	4 renk Rafya Seti Toplam 800 Metre 8mmx200m canlı renkler
17	Cam Büyüteç 100 mm Klasik Büyüteç Mercek çapı: 100mm (41/3 inch) Büyütme Gücü: 2,5X Power
18	Parmak Boyası 6 Renk 30 MI (6 Renk Parmak Boyası 30 MI Ürün Özellikleri-Renkler çok canlı ve parlak-Yoğun ve örtücü renklere sahip-Boyalarda ellerden ve tırnaklardan yıkanarak kolayca çıkar.-Kokusuzdur-Renkler birbirleriyle homojen bir şekilde karışarak yeni renkler oluşturulabilir. Sağlık açısından hiçbir zararlı madde içermez.-Çocukların karton ya da kağıt üzerinde kullanabilecekleri boya, sağlığa zararlı herhangi bir kimyasal içermeğen,)
19	AHŞAP TUTMALI EĞİTİCİ PUZZLE YAPBOZ 5'Lİ SET (*Meyveler*Hayvanlar*Şekiller*meslekler*Sayılar)
20	Eğitici Denge Kule Oyunu (iç içe geçen 8 adet kaptan oluşmaktadır. 8 adet kap ile üst üste koyunca 70 cm uzunluğunda olur. Ürün Paket Ölçüleri:Paket Ölçüsü, 13,5 x 24,5 x 14 Cm
21	Oyun ve Havuz Topu/Kullanım yaşı 12+ Ay-Sibopsuz Dizayn-200 Adet 60 mm Çapında Top-Sağlam,Hafif ve Esnek Materyal-Katlanabilir Top Havuzu-istenildiğinde katlanıp kutuya konula bilir-Kanserojen madde içermeyen, çocuk sağlığına uygun hammadde.Ürün ölçüleri: W:83 L:101 H:37.5 Cm
22	TAHTA DİL ÇUBUĞU 100'lük Özel Karton Ambalajlı (Kavak ağacından yapılmış-Pürüzsüz ve düzgün yüzeye sahip-homojen-100"lük ambalajlarda-Tek kullanımlık-Yuvarlatılmış uç kısımları-Tatsız ve kokusuz 150 x 18 x 2 mm ebatlarındadır
23	Musical instriments/ Matacas, Tambourines, small drums, bells/Orff Anaokulu Müzik Aletleri Seti özel Abalajlı(Ürün içeriği: 4 adet zil-1 adet ksilefon-1 adet üçgen zil-1 adet el zili-2 adet marakas-1 adet flüt-1 adet tef-2 adet ritim sopası canlı renkler ile kaliteli malzeme)
24	Mini Masallar Seti 1 (10 Kitap) (ciltsiz - Düz yazılı-10 kitap- toplam sayfa sayısı 310 MEB ONAYLI) 1- Küçük Kurbi 2- Meraklı Potpot 3- Tonton ve Arkadaşları 4- Pembe Kulak 5- Bıcırık Todi 6- Pamuk ile Tekir 7- Vakvak Vaki 8- Yaramaz Zıpızıp 9- Sevimli Kiki 10- Panda Pandi
25	Hayvanlar Parmak Kukla 10 Adet Hayvanlar Parmak Kukla Seti (nakış işlemeli_Her bir kuklanın boyu yaklaşık 8 cm_Ambalaj boyutu: 22x16x1 cm_çok rekli_1 yaş üstü)
26	Sayı sayma setleri fasulye&çubuk 2'li set - Plastik çubuk ve plastik fasulye (Set şeklinde) - 100'lü /Number counting sets - Plastic sticks and plastic beans (Set shape) - 100
27	Eğitici ve Öğretici Kartlar 6 Çeşit Kaliteli Karton Kartlar(-Toplam 192 Adet Kart/* Harfler-* Hayvanlar* Meyveler* Renkler* Şekiller* Sayılar* Sebzeler (Parça Sayısı: 192-Boyut: 11 cm x 16 cm-Kağıt Cinsi: Parlak En Lüks Kağıt-apak-Ambalaj: İnce Karton Kapak
28	Slikan Tabancası ve Slikon- 20watt Sıcak Silikon Tabancası + 10 Adet Çubuk Slikon Çekme Eritme Tabanca Şeffaf Mum Yapıştırıcı_Ürün özellikleri: 100-watt gücünde Yüksek ısıda eritme özelliği 10 adet kaliteli ultra yapışkan çubuk silikon Paket içeriği: 1 adet silikon tabancası 10 adet silikon çubuk Ürün adı: Anahtar tipi sıcak tutkal tabancası Ürün malzeme: Plastik saplı elektrikli demir Voltaj: 110-230 v Güç: 20 w Frekans: 50-60hz Uygulama: Çap 7mm sıcak tutkal
29	Öğretmen Makası_ Çelik Üçlü Makas Seti_Paslanmaz Çelik Üçlü Makas Seti Makasların boyları 14,17 ve 22 cm
30	Karton Kutu_Sci Logolu 70*50*70

TEMEL KRİTERLER/ ESSENTIAL CRITERIA

İstekli aşağıdaki kriterleri karşılamalıdır;

Bidder must meet the following criteria.

- SCI politikalarına tam uyum (SCI Sustainability Policy isimli dökümanın kaşeli ve imzalı kopyasını teklifinizle birlikte sununuz)
Full compliance with SCI Sustainability Policy (Please sign and stamp the document namely SCI Policies and send it together with your proposal).
- Firma kaydı ile ilgili gerekli belgeleri sununuz (Ticari Sicil Gazetesi, Ticaret Odası Kaydı – Faaliyet Belgesi, Vergi Levhası, sunulan teklifin imza sahibi için imza sirküleri)
Please provide the necessary documentation for proof of your registration in-country (Trade Registry Gazette, Chamber of Commerce Registration, Tax Documentation, Circular of Signature for signatory person for the offer submitted).
- 2022 ve 2023 yıllarına ait Mizan / Financial statement of 2022 and 2023.
- Teklifiniz 6 ay geçerli olacaktır, RFQ da bulunan ilgili alanı doldurunuz. / Your offer will be valid for 6 months
- Şartname ile tam uyum; Kit Görselleri ve Invitation to Bid dosyalarını kaşe ve imza ile iletiniz / Full compliance with the specification; Please share Kit Images/ Contents and Invitation to Bid files with stamp and signature

SÜRDÜRÜLEBİLİRLİK KRİTERLERİ (%10) / SUSTAINABILITY CRITERIA (10%)

- Teklif verenlerin deprem bölgesinde yasal bir kuruluşu veya şirketi olması, deprem sonrası karbon ayak izinin azaltılmasını ve yerel ekonominin geliştirilmesini sağlayacaktır. (%10)
The bidder has a legal establishment or a company in earthquake zone thus reducing the carbon footprint and developing the local economy after the earthquake. (10%)

KAPASİTE KRİTERLERİ (%45) / CAPABILITY CRITERIA (45%)

- Sunulan tekliflerin %150'sine tekabül eden faturalar, iş kanıtı vb. (son 3 yılda tamamlanmış) Birden fazla belge olarak sunulabilir. (%10)
Invoices, proof of work etc. (completed in the last 3 years) that is equal to 150% of the submitted offers. Could be submitted as multiple documents. (10%)
- Teknik teklifin kalitesi ve Save the Children ekibi tarafından talep edilen teklife uygunluk. Numune talebi (%30)
The quality of the technical proposal and compliance with the proposal that was requested by the Save the Children team. (30%)

NUMUNE / SAMPLE DEPOSIT

- - Teklif sahiplerinin, şartnameler altında verilen talimatlara göre, ihale kapanış tarihinden önce numunelerini sunmaları gerekmektedir. Numuneler Hatay Saha Ofisine sunulabilir. Hatay Ofisinin adres bilgileri ve odak noktasının iletişim bilgileri aşağıda bulunabilir. / The bidders are required to submit their samples before the closing date of the tender, as per the instructions given below under Section 2 - Specifications of this document. The samples can be submitted to Hatay Field Office. The address details of Hatay Office and contact details of focal point can be found below:

Hatay Field Office,

Address: Hatay ili Antakya ilçesi Hasanlı Mahallesi, Sokak No: 31, Ottoman Hotel Karşısı, Save The Children Ofisi, Antakya-HATAY

Focal Point: Onur Güner – 0539 641 4541

- Ortalama teslim süresi, RFQ dosyasında bulunan, teslimat tarihlerini kısmını doldurunuz (%5)
Delivery lead time, Fill in the delivery dates section in the RFQ file. (5%)

FINANSAL KRİTERLER (%45) / FINANCIAL CRITERIA (45%)

1. Teklifler ayrıntılı bir dökümlerle gönderilmelidir. Tekliflere her şey dahil olmalıdır (KDV, nakliye ve diğer masraflar dahil ve ayrıntılı olacaktır) (%45). Teklifinizi USD olarak iletiniz.
Proposals should be sent in a detailed breakdown. Proposals should be all inclusive (VAT, transport and other costs shall be included and detailed), Please submit your offer in USD. (45%).

III. Requirements

- Tüm yayınlar Milli Eğitim Bakanlığı standartlarına uygun olmalıdır. / All publications should comply with the standards of Ministry of National Education (MoNE).
- Her bir ürünün bir örneği önceden inceleme amacıyla paylaşılmalıdır. / A sample of each product should be shared for review purposes in advance.
- İlgili kitap setinin en son baskısı sağlanmalıdır. / The latest edition of the relevant book set must be provided.
- Sunulan malzemelerin çocuklara zarar vermeyecek türden olmasına özen gösterilmelidir./ Care should be taken to ensure that the materials provided are of a type that will not harm children.
- İlgili materyallerin üzerinde sağlık, güvenlik ve çevre koruma standartlarına uygunluğunu gösteren CE işaretinin bulunması gerekmektedir./ The relevant materials must bear the CE mark, which indicates compliance with health, safety and environmental protection standards.
- Materyaller zararlı kimyasallar içermemeli, malzemesi kötü kokan materyaller kesinlikle kabul edilmeyecektir. / The materials must not contain harmful chemicals, and materials with bad smells will not be accepted.
- Ürünlerin kırık, metal parçacıklar, iğneler ve kıymıklar gibi herhangi bir sert veya sivri yabancı madde bulunmamalıdır. İnce, çabuk kırılır plastikten yapılmış ürünler kabul edilmeyecektir. / Products must not contain any hard or sharp foreign objects such as broken metal particles, needles and splinters. Products made of thin, easily breakable plastic will not be accepted.
- Kağıt ürünlerinin tamamı kağıt açısından en kaliteli olmalı, eksik, yırtık veya baskı hatası olmamalıdır. / All paper products must be of the highest quality, and must not be missing, torn or have printing errors.
- Kit içeriği yukarıda bahsedildiği üzere, ürünlerden belirtilen sayı kadar kolilere yerleştirilecek olup, ayrıca bir kolileme işlemi yapılmayacaktır. The contents of the kit will be placed in boxes as per the specified number of products as mentioned above, and no additional boxing will be done.
- Save the children yetkilileri kit içeriklerini inceleme, adetleri sayarak alma, rastgele kit içeriklerini inceleme, paketleme aşaması öncesinde kit içeriklerine uygunluk değerlendirmesi yaparak sözleşmeye, şartnameye uygun olmayan içeriği reddetme hakkına sahiptir. / Save the Children and officials have the right to examine the kit contents, count the pieces, randomly examine the kit contents, evaluate the suitability of the kit contents before the packaging stage, and reject the contents that do not comply with the contract.
- Her kitin içeriği yüklenici tarafından bu teknik şartnamede belirtildiği şekilde hazırlanacaktır. Yüklenici yazılı onay almadan kitlerin içeriğinde değişiklik yapamayacaktır. / The content of each kit

will be prepared by the supplier as stated in this technical specification. The supplier cannot make changes to the content of the kits without obtaining written approval.

-TEKLİF SUNUMU / SUBMISSION OF BID

İlgilenen teklif sahiplerinin istenen belgeleri **en geç 19/08/2024 saat 17:00'ye (GMT+3)** kadar tender.turkey@savethechildren.org adresine e-posta ile göndermeleri gerekmektedir.

Teklif sahipleri ihaleye ilişkin sorularını **15/08/2024 saat 17:00'ye (GMT+3)** kadar procurement.turkey@savethechildren.org adresine e-posta ile göndererek sorabilirler.

procurement.turkey@savethechildren.org mail adresi sadece sorulacak sorular içindir lütfen teklifinizi sadece tender.turkey@savethechildren.org adresine iletiniz.

procurement.turkey@savethechildren.org adresine gönderilecek teklifler geçersiz olacaktır.

E-postanın konusu "Teklif/ RFQ-TUR-2024-053- Firma Adı olmalıdır.

Ekli tüm belgeler, her bir dosyanın neyle ilgili olduğunun anlaşılabilmesi için açıkça isimlendirilmelidir.

E-postalar 15mb'ı geçmemelidir - dosya boyutları büyükse, lütfen gönderimi iki e-postaya bölün.

Teklifinizi geçersiz kılacağından, gönderirken diğer **SCI e-posta adreslerini e-postaya kopyalamayın.**

GENERAL TERMS AND CONDITIONS FOR SUPPLY OF SERVICES

1. Definitions and Interpretation

1.1 Definitions. In these Conditions, the following definitions apply:

(a) Agreement: the document entitled Agreement for the Supply of Services, between the Customer and the Supplier.

(b) Conditions: the terms and conditions set out in this document as amended from time to time in accordance with Condition 16.6.

(c) Contract: the contract between Customer and Supplier consisting of the Agreement, these Conditions and, where applicable, the Order. Should there be any inconsistency between the documents comprising the Contract, these Conditions shall have precedence unless otherwise stated in the Agreement or in the Order.

(d) Deliverables: all documents, products and materials developed by the supplier or its agents, contractors and employees as part of or in relation to the Services in any form of media, including without limitation drawings, maps, plans, diagrams, designs, pictures, computer programs, data, specifications and reports (including drafts).

(e) Force Majeure Event: has the meaning given in Condition 15.

(f) Order: The Customer's order for the supply of Services, as set out in the Customer's purchase order form.

(g) Services: the services to be provided by the Supplier (or any part of them) as set out in the Order

(h) Specification: any specification for the Services, including any related plans and drawings, that is agreed in writing by the Customer and the Supplier.

1.2 Interpretation. In these Conditions, unless the context requires otherwise, the following rules apply:

- (a) A person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
- (b) A reference to a party includes its personal representatives, successors or permitted assigns.
- (c) A reference to a statute or statutory provision is a reference to such statute or provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted.
- (d) Any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.

2. The Services

2.1 The Supplier shall meet any performance dates for the Services specified in the Order or notified to the Supplier by the Customer.

2.2 In providing the Services, the Supplier shall:

- (a) ensure that the Services and Deliverables correspond with their description in the Order and any applicable Specification, and that they comply with all applicable statutory and regulatory requirements;
- (b) co-operate with the Customer in all matters relating to the Services, and comply with all instructions of the Customer;
- (c) perform the Services with the best care, skill and diligence in accordance with best practice in the Supplier's industry, profession or trade;
- (d) use personnel who are suitably skilled and experienced to perform tasks assigned to them, and in sufficient number to ensure that the Supplier's obligations are fulfilled in accordance with this Contract;
- (e) provide all equipment, tools and vehicles and such other items as are required to provide the Services;
- (f) use the best quality goods, materials, standards and techniques, and ensure that the Deliverables, and all goods and materials supplied and used in the Services or transferred to the Customer, will be free from defects in workmanship, installation and design;
- (g) observe all health and safety rules and regulations and any other security requirements that apply at any of the Customer's premises;
- (h) not do or omit to do anything which may cause the Customer to lose any licence, authority, consent or permission on which it relies for the purposes of conducting its business, and the Supplier acknowledges that the Customer may rely or act on the Services; and
- (i) not infringe the rights of any third party or cause the Customer to infringe any such rights.

2.3 The Supplier represents and warrants that it has obtained and shall make available to the Customer all licences, clearances, permissions, authorisations, consents and permits necessary for the supply of the Services to the Customer and that the Deliverables shall be fit for all purposes for which the Supplier is or ought reasonably to be aware that they are required by the Customer.

2.4 The Customer reserves the right at any time to inspect work being undertaken in relation to supply of the Services, test the Services and inspect the premises where the Deliverables are being manufactured or stored. The Customer's inspector may adopt any reasonable means to satisfy himself or herself that the correct materials, workmanship and/or care and skill are or have been used.

2.5 If following such inspection or testing the Customer considers that the Services do not conform or are unlikely to comply with the Supplier's undertakings at Condition 2.2, the Customer shall inform the Supplier and the Supplier shall immediately take such remedial action as is necessary to ensure compliance.

2.6 Notwithstanding any such inspection or testing, the Supplier shall remain fully responsible for the Services and any such inspection or testing shall not reduce or otherwise affect the Supplier's obligations under the Contract, and the Customer shall have the right to conduct further inspections and tests after the Supplier has carried out its remedial actions.

3. Ethical Standards and Audit Requirements

3.1 The Supplier, its suppliers and sub-contractors shall observe the highest ethical standards and comply with all applicable laws, statutes, regulations and codes (including environmental regulations and the International Labour Organisation's international labour standards on child labour and forced labour) from time to time in force.

3.2 The Supplier, its suppliers and sub-contractors shall not in any way be involved directly or indirectly with terrorism, in the manufacture or sale of arms or have any business relations with armed groups or governments for any war related purpose or transport the Goods together with any military equipment. The Supplier shall also warrant that it has checked and will continue to check its staff, suppliers and sub-contractors against the United Kingdom Treasury List of Financial Sanctions Targets, the European Commission's List of Persons and Entities Subject to Financial Sanctions and the list of specially designated individuals and blocked persons maintained by the Office of Foreign Assets Control ('OFAC') of the Department of the Treasury of the United States of America (and any similar list of prohibited persons and entities) and will immediately inform the Customer of any apparent correlation.

3.3 The Supplier shall ensure that its employees, suppliers and sub-contractors are aware of, understand, and adhere to the Customer's:

- (a) Child Safeguarding policy;
- (b) Fraud, Bribery and Corruption policy; and
- (c) Human Trafficking and Modern Slavery policy,

(together, the Mandatory Policies), attached to these Conditions.

3.4 The Supplier, its suppliers and sub-contractors shall be subject to, and shall in relation to the Contract act in accordance with, the IAPG Code of Conduct and any local or international standards which are applicable to the Goods.

3.5 The Supplier is taking reasonable steps (including but not limited to having in place adequate policies and procedures) to ensure it conducts its business (including its relationship with any contractor, employee, or other agent of the Supplier) in such a way as to comply with the Mandatory Policies, and shall upon request provide the Customer with information confirming its compliance.

3.6 The Supplier shall notify the Customer as soon as it becomes aware of any breach, or suspected or attempted breach, of the Mandatory Policies, and shall inform the Customer of full details of any action taken in relation to the reported breach.

3.7 The Supplier agrees to allow the Customer's employees, agents, professional advisers or other duly authorized representatives to inspect and audit all the Supplier's books, documents, papers and records and other information, including information in electronic format, for the purpose of making audits, examinations, excerpts and transcriptions. The Supplier agrees the extension of such rights to duly authorized representatives of the European Commission, the European Court of Auditors and the European Anti-Fraud Office (OLAF), the United States Government, the Controller General of the United States and any other such representatives instructed by a donor organization of the Customer to carry an audit of the Supplier's operations.

4. Performance

4.1 The Supplier shall perform the Services in accordance with the timing specified in the Agreement. Time shall be of the essence in respect of this Condition 4.1.

4.2 If the Supplier fails to comply with the time requirement referred to in Condition 4.1 the Customer, without prejudice to its other rights under the Contract, shall be under no obligation to make payment in respect of any Services which are not accepted.

4.3 The Services shall be supplied at the destination and on the date or within the period specified in the Agreement and, in any event, during the Customer's usual business hours or as instructed by the Customer.

4.4 The Customer shall not be deemed to have accepted any Services until the Customer has had reasonable time to inspect them following performance.

4.5 The Customer shall be entitled to reject any Services supplied which are not in accordance with the Agreement. If any goods that belong to the Customer or that the Customer has agreed to purchase are being transported as part of the Services, such goods shall be returned to the Customer without delay.

4.6 If any Services are so rejected, at the Customer's option, the Supplier shall forthwith re-supply substitute Services which conform with the Contract. Alternatively, the Customer may cancel the Contract, return any Deliverables to the Supplier at the Supplier's expense and claim costs and direct damages from the Supplier.

4.7 The Supplier shall ensure that it is available at the request of the Customer outside normal business hours, in order to address the requirements of any emergency in a timely fashion.

5. **Indemnity**

5.1 The Supplier shall keep the Customer indemnified in full against all costs, expenses, damages and losses (whether direct or indirect), including any interest, penalties, and legal and other professional fees and expenses awarded against or incurred or paid by the Customer as a result of or in connection with:

- (a) breach of any warranty given by the Supplier in Condition 9;
- (b) personal injury, death or damage to property caused to the Customer or its employees arising out of, or in connection with, defects in the supply of the Services, to the extent that the defect in the Services is attributable to the acts or omissions of the Supplier, its employees, agents or subcontractors;
- (c) any claim made against the Customer for actual or alleged infringement of a third party's intellectual property rights arising out of, or in connection with, the supply or use of the Services, to the extent that the claim is attributable to the acts or omissions of the Supplier, its employees, agents or subcontractors;
- (d) any claim made against the Customer by a third party arising out of, or in connection with, the supply of the Services, to the extent that such claim arises out of the breach, negligent performance or failure or delay in performance of the Contract by the Supplier, its employees, agents or subcontractors;
- (e) any claim made against the Customer by a third party for death, personal injury or damage to property arising out of, or in connection with, defects in the supply of the Services, to the extent that the defect in the Services is attributable to the acts or omissions of the Supplier, its employees, agents or subcontractors; and
- (f) any claim in respect of death or personal injury howsoever caused to any of the employees of the Supplier whilst at the premises of the Customer save where caused by the direct negligence of the Customer or its respective employees or agents.

6. **Price and Payment**

6.1 The price of the Services shall be the price set out in the Order which includes packing, labelling, carriage, insurance, delivery, royalties and licence fees (if applicable) and all other charges, taxes, duties and impositions and is not subject to alteration for any reason whatsoever.

6.2 The Customer reserves the right to withhold payment in respect of Services supplied which are defective, rejected or otherwise not in accordance with the requirements of the Contract.

6.3 The Customer may, without limiting any other rights or remedies it may have, set off any amount owed to it by the Supplier against any amounts payable by it to the Supplier under the Contract.

7. Termination

7.1 The Customer may terminate the Contract in whole or in part at any time and for any reason whatsoever by giving the Supplier at least one month's written notice.

7.2 The Customer may terminate the Contract with immediate effect by giving written notice to the Supplier and claim any losses (including all associated costs, liabilities and expenses including legal costs) back from the Supplier at any time if:

- (a) the Supplier is in material breach of its obligations under the Contract; or
- (b) the Supplier is in breach of its obligations under the Contract and fails to remedy such breach (where the breach is capable of remedy) within 14 days of written request; or
- (c) the Supplier becomes insolvent or makes any voluntary arrangement with its creditors or (being an individual or corporate entity) becomes subject to an administration order or goes into liquidation or the Supplier ceases, or threatens to cease, to carry on business; or
- (d) the Customer reasonably believes that any of the events mentioned above in sub-sections (a) through (c) is about to occur in relation to the Supplier and notifies the Supplier accordingly; or
- (e) the Customer reasonably believes that continuing contractual relations with the Supplier may damage the reputation of the Customer; or
- (f) the Customer reasonably believes that the Supplier has or is engaged in corrupt, fraudulent, collusive or coercive practices.

7.3 Termination of the Contract shall not affect Conditions 2.2, 4.2(a), 4.4, 4.5, 4.6, 5, 8, 9, 12, 13, 14, and 16.7 which shall continue without limit in time. Termination of the Contract shall not affect any rights, liabilities or remedies arising under the Contract prior to such termination.

8. Customer's Name, Branding and Logo

The Supplier shall not use the Customer's name, branding or logo other than in accordance with the Customer's written instructions or authorization.

9. The Supplier's Warranties

9.1 The Supplier warrants to the Customer that:

- (a) the Services will be performed by appropriately qualified and trained personnel, with the best care, skill and diligence and to such high standards of quality as it is reasonable for the Customer to expect in all the circumstances;
- (b) it has all authorisations from all relevant third parties to enable it to supply the Services without infringing any applicable law, regulation, code or practice or any third party's rights and has all necessary internal authorisations to approve the execution and performance under the Contract and will produce evidence of that action to the Customer on its request;
- (c) it will ensure that the Customer is made aware of all relevant requirements of any applicable law, regulation or code of practice which applies or is relevant to the supply of the Services to the Customer;
- (d) information in written or electronic format supplied by, or on behalf of, the Supplier to the Customer at any stage during the tender process, the negotiation process, the due diligence process or the term of the Contract was complete and accurate in all material respects at the time it was supplied, and any amendments or changes to the previously supplied information will be provided to the Customer without delay;

(e) it will not and will procure that none of its employees will accept any commission, gift, inducement or other financial benefit from any supplier or potential supplier of the Customer;

(f) none of its directors or officers or any of the employees of the Supplier has any interest in any supplier or potential supplier of the Customer or is a party to, or are otherwise interested in, any transaction or arrangement with the Customer; and

9.2 In case of any situation constituting or likely to lead to a breach of a warranty in Clause 9.1 during the term of this Contract, the Supplier shall:

(a) notify the Customer in writing and without delay of such breach; and

(b) take all necessary steps to rectify this situation.

The Customer reserves the right to verify that the measures taken are appropriate and to request additional steps are taken with a specified time period. Failure to implement the requested measures may lead to the termination of the Contract. These rights are without prejudice to the Customer's rights in Clause 9.1

10. **Re-tendering**

The Supplier undertakes to fully co-operate with the Customer in relation to any tender process which may, at the option of the Customer, be carried out at any time in relation to the supply of any of the Services.

11. **Insurance**

During the term of the Contract, the Supplier shall maintain in force, with a reputable insurance company, professional indemnity insurance, product liability insurance and public liability insurance to cover such heads of liability as may arise under or in connection with the Contract, and shall, on the Customer's request, produce both the insurance certificate giving details of cover and the receipt for the current year's premium in respect of each insurance.

12. **Confidentiality**

A party (Receiving Party) shall keep in strict confidence all technical or commercial know-how, Specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to, or otherwise obtained by, the Receiving Party by the other party (Disclosing Party), its employees, agents or subcontractors, and any other confidential information concerning the Disclosing Party's business or its products or its services which the Receiving Party may obtain (the Confidential Information). The Receiving Party shall restrict disclosure of such Confidential Information to such of its employees, agents or subcontractors as need to know it for the purpose of discharging the Receiving Party's obligations under the Contract, and shall ensure that such employees, agents or subcontractors are subject to obligations of confidentiality corresponding to those which bind the Receiving Party.

13. **Customer property**

The Supplier acknowledges that all materials, equipment and tools, drawings, Specifications, and data supplied by the Customer to the Supplier (Customer Materials) and all rights in the Customer Materials are and shall remain the exclusive property of the Customer. The Supplier shall keep the Customer Materials in safe custody at its own risk, maintain them in good condition until returned to the Customer, and not dispose or use the same other than in accordance with the Customer's written instructions or authorisation.

14. **Notices**

14.1 Any notice under or in connection with the Contract shall be given in writing to the address specified in the Agreement or to such other address as shall be notified from time to time in accordance with this Condition and shall be sent by prepaid first-class post, recorded delivery, e-mail, fax or by commercial courier. All notices sent internationally shall be sent by courier or e-mail.

14.2 Any notice shall be deemed to have been duly received if sent by prepaid first-class post or recorded delivery, on the second day after posting, or if delivered by commercial courier, on the date that the courier's delivery receipt is signed.

14.3 This Condition 14 shall not apply to the service of any proceedings or other documents in any legal action. For the purposes of this Condition, writing shall include e-mails and faxes.

15. Force majeure

15.1 Neither party shall be liable for any failure or delay in performing its obligations under the Contract to the extent that such failure or delay is caused by a Force Majeure Event provided that the Supplier shall use best endeavours to cure such Force Majeure Event and resume performance under the Contract.

15.2 A Force Majeure Event means any event beyond a party's reasonable control, which by its nature could not have been foreseen, or, if it could have been foreseen, was unavoidable, including strikes, lock-outs or other industrial disputes (whether involving its own workforce or a third party's), acts of God, war, terrorism, riot, civil commotion, interference by civil or military authorities, armed conflict, malicious damage, nuclear, chemical or biological contamination, sonic boom, explosions, collapse of building structures, fires, floods, storms, earthquakes, loss at sea, epidemics or similar events, natural disasters, or extreme adverse weather conditions.

15.3 If any events or circumstances prevent the Supplier from carrying out its obligations under the Contract for a continuous period of more than 14 days, the Customer may terminate the Contract immediately by giving written notice to the Supplier.

16. General

16.1 Assignment and subcontracting:

(a) The Customer may at any time assign, transfer, charge, subcontract, novate or deal in any other manner with any or all of its rights or obligations under the Contract.

(b) The Supplier may not assign, transfer, charge, subcontract, novate or deal in any other manner with any or all of its rights or obligations under the Contract without the Customer's prior written consent.

16.2 Severance:

(a) If any court or competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected.

(b) If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

16.3 Waiver and cumulative remedies:

(a) No waiver of any right or remedy under the Contract shall be effective unless it is in writing and signed by both parties. No failure or delay by a party in exercising any right or remedy under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor preclude or restrict its further exercise. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

(b) Unless specifically provided otherwise, rights arising under the Contract are cumulative and do not exclude rights provided by law.

16.4 No partnership: Nothing in the Contract is intended to, or shall be deemed to, constitute a partnership or joint venture of any kind between the parties, nor constitute any party the agent of another party for any purpose. No party shall have authority to act as agent for, or to bind, the other party in any way.

16.5 Third party rights: A person who is not a party to the Contract shall not have any rights under or in connection with it.

16.6 Variation: Except as set out in these Conditions, any variation to the Contract, including the introduction of any additional terms and conditions, shall only be binding when agreed in writing and signed by the Customer. The Customer reserves the right to conduct a formal review of the Contract after 12 months. For the avoidance of doubt, no terms and conditions produced by the Supplier, including, but not limited to, those forming part of the Supplier's quotation, shall supersede and take precedence over these Conditions and the Contract.

16.7 Governing law and jurisdiction: The Contract shall be governed by and construed in accordance with English law. The parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales to settle any dispute or claim arising out of or in connection with the Contract or its subject matter or formation (including non-contractual disputes or claims).